

For Immediate Release

August 28, 2017

For Information Contact: Senator Luther Olsen 608/266-0751

LAB Releases Olsen-Requested Audit on King Veterans Home

Concerns about member care led to request

Madison...Senator Luther Olsen (R-Ripon) today thanked the non-partisan Legislative Audit Bureau for their thorough review of the finances and operations at the Wisconsin Veterans Home at King. Senator Olsen requested an audit of King after hearing concerns about member care and staffing.

"Almost exactly a year after I requested an audit of the operations, finances, and staffing at the Wisconsin Veterans Home at King, we have the information we were looking for and a better understanding of the issues facing the facility," explained Senator Luther Olsen. While the audit showed that King received fewer citations for violations of federal nursing home regulations than other skilled nursing facilities in the state, it also revealed continued staffing problems and an increase in the percentage of members with dementia and post-traumatic stress disorder, two conditions that increase the care needs of the members at King.

At the same time that care needs have increased, the audit confirmed that staffing continues to be a challenge, with ongoing nursing staff vacancies and an increase in the use of overtime, despite the authorization of additional nursing positions in 2013. The LAB recommends that the Department of Veterans Affairs report to the Legislative Audit Committee in January 2018 on their progress in filling nursing vacancies and reducing overtime. "While many long-term care facilities face staffing issues, I want to hear from the department about their specific plans to address staffing concerns," said Olsen.

"I commend the staff at the Veterans Home at King for their dedication to the care of the members there and the willingness of so many of them to share their thoughts with the state auditors. I look forward to working with the Department of Veterans Affairs and the staff at King to ensure our veterans are getting the best care possible," said Senator Luther Olsen.

Copies of the financial (<u>Report 17-8</u>) and operational (<u>Report 17-14</u>) audits can be found on the Legislative Audit Bureau <u>website</u>.

###